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Income support client reporting online

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Income Support provides essential living costs assistance to individuals and families in need. The Alberta Income Support program offers a range of benefits depending on individual circumstances. To be eligible, applicants must meet specific criteria. Financial support is available for basic expenses like food, clothing, and shelter. For immediate needs, the 24/7 Emergency Income Support Contact Centre is available at 1-866-644-5135 or email emergencybenefits@alberta.ca. Online applications are also possible for emergency food benefits via Interac e-Transfer. The Alberta Supports Contact Centre offers more than 30 programs and 120 services, including financial assistance, abuse prevention, and family violence support. All services can be accessed online or by phone. If you're in need of assistance with in-person services or have questions about Alberta Supports programs, call or visit your local office. If you're currently receiving AISH or Income Support benefits or services and require help, contact your caseworker or local office. Office staff are available to take calls from Monday to Friday between 8:15 am and 4:30 pm. For all other inquiries about Alberta Supports programs, call the Alberta Supports Contact Centre at 1-877-644-9992 (toll-free in Alberta) or 780-644-9992 (Edmonton). You can also apply online for supports through myAlbertaSupports. Help is available in over 100 languages. Call between 7:30 am and 8 pm, Monday to Friday (closed on statutory holidays), at 1-877-644-9992 or 780-427-9999 (TTY) with the option to speak to Alberta Supports. For general inquiries, you can also email us. If you need in-person services, call your local office to schedule an appointment. Office hours: Unless otherwise noted, Alberta Supports and Alberta Works Centre offices are open from 8:15 am to 4:30 pm, Monday to Friday. Offices are closed on statutory holidays. Map: You can find the location of your nearest office by searching for "Alberta Supports Office" along with the name of your city or region. **Service Centre Locations** Riverside Centre in Drumheller has an address of 180 Riverside Drive East and coordinates of 51.466936, -112.708506. Edmonton has multiple service centres located at: * Northgate Centre: 2050 137 Avenue, T5E 5R8 (coordinates: 53.598292, -113.48738) * Mill Woods Town Centre: 2331 66 Street NW, T6K 4B5 (coordinates: 53.4555879, -113.4300558) * Meadowlark Shopping Centre: 15710 87 Avenue, T5R 5W9 (coordinates: 53.521262, -113.59454) Other locations include: * Edson: Provincial Building, 111 54 Street (coordinates: 53.577951, -116.439084) * Fort McMurray: Main Floor Provincial Building, 9915 Franklin Avenue (coordinates: 56.727114, -111.381511) * Grande Prairie: 100 Towne Centre Mall, 9845 99 Avenue (coordinates: 55.169772, -118.791471) * High Level: Main Floor Provincial Building, 10106 100 Avenue (coordinates: 58.519335, -117.133499) * High Prairie: 2nd Floor Provincial Building, 5226 53 Avenue (coordinates: 55.432847, -116.501144) Additionally, there are locations in: * Hinton * Lac La Biche * Leduc * Lethbridge * Lloydminster * Medicine Hat * Olds * Peace River * Pincher Creek * Red Deer * Rocky Mountain House * Slave Lake * St Albert * St Paul * Taber * Vegreville Please note that this is a paraphrased version of the original text and may not include all the details. Box locations and geographic coordinates for various centers in Alberta are provided. The Provincial Building is located at Suite 19, 810 14 Avenue Wainwright, with a geographic coordinate of 52.8434, -110.855903. General information about services or benefits can be accessed via email. To maintain privacy, do not include personal information such as social insurance numbers, dates of birth, or banking information. Alberta Supports offers assistance and response times may vary depending on the request. For emergency support for Ukrainians fleeing the crisis in Ukraine, call 1-877-644-9992 (or 780-644-9992 in Edmonton) or visit the Alberta Supports Contact Centre. Required documents for application include identification for yourself, spouse/partner, and dependents; two bank statements from the past 60 days prior to application date; direct deposit information; medical letter (if unable to work due to medical reasons). Apply online, and Income Support staff will assist. Abusive behavior may result in termination of application. If you require an interpreter or need help with the online application, contact Alberta Supports for assistance. In-person services can be arranged by contacting your local Alberta Supports Centre. The Income Support application process typically takes up to two weeks, although emergency financial assistance can be provided within 2 days to address basic needs such as shelter, food, clothing, and transportation. Forms and caseworker inquiries can be addressed through the Alberta Supports Contact Centre or local centers. Seeking urgent financial aid? Reach out to our toll-free lines, available 24/7! You can also send an email to for assistance with basic necessities like shelter, food, clothing, and transportation. Or, if you need emergency food benefits via Interac e-Transfer, apply online through the Income Support Contact Centre. Just provide the necessary details, then confirm your eligibility over the phone. Additionally, report any suspected fraud or abuse of funds to ensure the program's integrity. Contact Information: * Toll-free: 1-877-644-9992 (emergency income support) * Email: * Online application: MyAlberta Emergency Benefits * Phone: 1-866-644-5135 (Income Support Contact Centre)